HARRISONS SOLAR OFFER TERMS & CONDITIONS

NEW AND EXISTING CUSTOMERS

Effective date 18 August 2026

It's wonderful that you've decided to add a Mercury offer to your Harrisons Solar PV system. Here's everything you need to know about the offer. Lots of words, we know, but it's all the important stuff so grab a cup of tea and have a read!

1 THE OFFER

1.1 Mercury NZ Limited ("Mercury", "we", "us") offers eligible residential customers with a Harrisons Solar PV system an additional solar buy-back rate of 6.9 cents per kWh (excluding GST and discounts), on top of our standard buy-back rate, for surplus electricity exported to the grid. This applies up to a maximum of 500 kWh per billing cycle, for a period of two (2) years.

1.2 As part of this offer, customers may choose one of the following electricity plans:

- Flat Rates, or
- Flex Rates.

1.3 The plan you choose will apply to both electricity consumption and generation.

2 ELIGIBILITY

2.1 This offer is provided by Mercury NZ Limited and is available to residential customers who sign up on a 2-year electricity contract and have a Harrisons Solar PV system installed at their property.

2.2 If you are registered for GST, you must provide Mercury with your GST number in order to sign up to this offer.

2.3 We are not obliged to provide you with services unless we accept your application. We can decide whether or not to accept any application and credit criteria may apply. You can only have this offer once at your property.

2.4 Unless we tell you otherwise, this offer is not available in conjunction with any other electricity offer. For more information, please call us on 0800 10 18 10.

2.5 The offer is not transferable or redeemable for cash.

3 CHANGES

3.1 This offer may be subject to change or expiry without prior notice.

4 APPLICATION

4.1 These offer terms and conditions (the "Offer Terms") are in addition to Mercury's General Residential Terms, Electricity and Piped Gas Terms, and Privacy Policy which also apply. Please see our website mercury.co.nz for full details.

4.2 All terms relating to the installation and operation of your Harrisons Solar PV system are set out in your agreement with Harrisons Solar.

5 TERM

5.1 This is a 2-year term (the "Term") for electricity. There is no term for broadband, gas, landline phone or mobile phone services.

6 TERM COMMENCEMENT

6.1 The Term starts at the point when your electricity service has been connected with Mercury, at the end of any cooling-off period that applies to you, or from the date of this offer, whichever is later.

7 HOW IT WORKS

7.1 Mercury agrees to purchase the surplus electricity generated by your Harrisons Solar PV system at standard rates plus additional 6.9 cents per kWh (excluding GST and discounts) during the Term, up to a maximum of 500 kWh per billing cycle.

7.2 Any surplus electricity generated above the 500-kWh cap per billing cycle will be purchased at Mercury's standard solar buy-back rate applicable at the time.

8 PERSONAL INFORMATION

8.1 In order to allow us to provide you with details on the buy-back rate available to you, Harrisons Solar may need to disclose your personal information to us, or we may need to disclose some of your personal information to Harrisons Solar. Your personal information will be held and disclosed in accordance with the provisions of the Privacy Act 2020, our Privacy Policy and Harrisons Solar's Privacy Policy and will only be used by us and Harrisons Solar in order to provide you with services in relation to your solar power.

9 CHANGES TO PRICING

9.1 All pricing will be subject to change at any time during the Term. You will be given notice of any change in accordance with Mercury's General Terms and Conditions for Residential Customers.

9.2 If you have electricity and either piped gas and/or LPG with Mercury at the same address (determined by Electricity and Gas registry data provided to Mercury), you will receive a 17.25 cent per day (inc GST) Dual Fuel Discount. The Dual Fuel Discount will be applied as a credit in the gas charges section of your bill each month. If you no longer have both electricity and either piped gas or LPG at the same address with Mercury, you will not receive the Dual Fuel Discount.

9.3 If during the Term you move to a different property, your energy pricing and Dual Fuel Discount may be different at your new property.

9.4 You may request a change between electricity plans only once per billing period.

10 EARLY TERMINATION FEES

10.1 There are no termination fees associated with this specific offer.