

12 MONTHS HALF PRICE MOBILE OFFER TERMS & CONDITIONS



NEW AND EXISTING CUSTOMERS

Effective date 24 February 2026

It's wonderful that you've decided to take up a new offer with Mercury. Here's everything you need to know about the offer. Lots of words, we know, but it's all the important stuff so grab a cup of tea and have a read!

1 THE OFFER

1.1 Get 12 months half price on the monthly charge of your mobile plan when you add a new mobile plan alongside another service (energy or broadband) on the same account for a 1 year term.

2 ELIGIBILITY

2.1 This offer is provided by Mercury NZ Limited and is only available to Mercury residential customers who:

- (a) have an eligible energy or broadband plan with Mercury;
- (b) sign up for a new mobile plan with a new mobile number;
- (c) sign up with a mobile number that has not had a mobile offer with Mercury NZ Limited within the last 12 months.

2.2 We are not obliged to provide you with services unless we accept your application. We can decide whether or not to accept any application and credit criteria may apply. This offer is not available in conjunction with any other mobile offers.

2.3 The offer is not transferable or redeemable for cash.

3 CHANGES

3.1 This offer may be subject to change or expiry without prior notice.

4 APPLICATION

4.1 These offer terms and conditions (the "Offer Terms") are in addition to Mercury's General Residential Terms, Electricity & Piped Gas Terms, Phone and Broadband Terms, Mobile Terms, other offer terms, as applicable, and Privacy Policy, which also apply. To the extent of any inconsistency, these Offer Terms will take precedence and apply. Please see our website mercury.co.nz for full details.

5 TERM

5.1 This is a 1 year term (the "Term") for your mobile plan.

6 TERM COMMENCEMENT

6.1 The Term starts at the point when your mobile phone service has been connected with Mercury, or at the end of any cooling-off period that applies to you, whichever is later.

7 HOW IT WORKS

7.1 This offer only applies to the monthly charge for your chosen mobile plan. It does not apply to other charges such as Add-Ons, Auto Allowances, Additional services or texts/calls outside of what is included with your mobile plan.

7.2 To retain the Offer you must keep your mobile plan active for the Term.

7.3 A mobile number is only eligible to receive the Offer once.

7.4 If you terminate your mobile plan during the first 12 months of the Term, you will lose any remaining months of your 12 months half price. There will be no credits.

8 YOUR MOBILE PLAN AND PRICES

8.1 You'll receive your mobile plan at half price for the duration of the Term, and pay Mercury standard rates after that, as determined by your chosen mobile plan.

Eligible Service	Months	Months
	1-12	13+
1.25GB Rollover Data	\$9.50	\$19*
2.5GB Rollover Data	\$14.50	\$29*
5GB Endless Data	\$19.50	\$39*
50GB Endless Data	\$29.50	\$59*
150GB Endless Data	\$39.50	\$79*

*Prices are subject to change as set out in clause 9.1.

9 CHANGES TO PRICING

9.1 All pricing will be subject to change at any time during the Term. You will be given notice of any changes in accordance with Mercury's General Residential Terms.

9.2 If during the Term you move to a different property, you must remain on a mobile plan in order to remain eligible.

10 CHANGES TO YOUR MOBILE PHONE PLAN DURING THE TERM

10.1 Plan upgrades and downgrades are permitted during the Term. Upgrading is moving to a mobile plan with a greater mobile usage allowance.

11 TERMINATION CONSEQUENCES

11.1 To continue receiving the offer, the criteria in 2.1a must be met. If there is no energy or broadband service on your account then your mobile offer will no longer apply.

11.2 This offer will continue to apply if you:

- (a) Switch landline providers or cancel your landline.