

STARSHIP FOUNDATION DONATIONS TERMS & CONDITIONS.



Effective date 19 June 2023

We think it's wonderful you're considering signing up to donate to Starship on your bill. Your support will make a significant difference in the lives of the tamariki, families and staff at Starship.

Please read these terms and conditions, as by signing up to donate to Starship, you agree to be bound by them.

We are committed to keeping you informed about the impact of your donations and the wonderful work we are doing with Starship. Make sure you're signed up for marketing permissions to receive regular updates via email, to hear more on our progress and the difference we're making together.

1. WHAT IS THE STARSHIP FOUNDATION?

The Starship Foundation is a charity that raises funds for Starship, New Zealand's national children's hospital, to ensure children receive the best care possible.

2. HOW CAN I DONATE?

You can sign up to donate to Starship by adding a monthly donation amount to your Mercury bill. You can sign up via My Account (in the 'Billing' tab), the app or by calling our team on 0800 10 18 10. You can choose to donate any amount between \$3-\$500 per month.

3. SMOOTHPAY

If you're on SmoothPay, your donations will only be processed if your account is in credit by the time your bill is due and there is sufficient credit to cover your nominated donation amount.

4. CAN I CANCEL OR CHANGE MY DONATION AMOUNT?

You can amend or cancel your donation at any time via My Account (in the 'Billing' tab), the app or by calling on 0800 10 18 10.

5. WHAT IF I MISS PART OR ALL OF MY MONTHLY STARSHIP DONATION?

- 5.1 When you pay any invoice, the amount paid will be applied first toward payment of your Mercury account. If you only pay part or none of the amount of your Starship Foundation donation, the unpaid portion will be withdrawn for the month and will not appear in your next bill.
- 5.2 Starship Foundation donations must be paid by the due date of your bill. Any payment past this date will not go towards Starship and will appear in your account as credit on your next bill.
- 5.3 Your Mercury services will not be disconnected for failure to pay your Starship Foundation donation.

6. IMPORTANT DETAILS

- 6.1 The Starship Foundation donation is not subject to GST.
- 6.2 Mercury will provide you with an annual tax receipt for your donations, should they total over \$5 for the tax year. The annual tax receipt will be supplied to your last known address. You can claim 33.33 cents for every dollar donated to the Starship Foundation. Donations of \$5 or more can be claimed as a tax credit each year.
- 6.3 Your details may be provided to Starship Foundation for administration purposes. Unless you have specified otherwise, your details will not be used for any communication from Starship Foundation.

General Residential Terms and Conditions apply.