

# FIXED DUE DATE TERMS & CONDITIONS.



## FOR BUSINESS CUSTOMERS

Effective date 19 June 2023

Choosing which date your bill is due each month – it's just one of the wonderful benefits of being a business customer with Mercury. By requesting to fix your due date ("Fixed Due Date"), you agree to these Terms and Conditions.

### 1. ELIGIBILITY

Participation in this Fixed Due Date benefit is upon application and is at Mercury's sole discretion.

Mercury may require payment of any outstanding amounts before allowing you to participate in this benefit.

### 2. HOW FIXED DUE DATE WORKS

Customers may choose any date between the 1st and the 28th (inclusive) of the month as their monthly payment date for their Mercury bill (invoice / statement).

The due date for payment of each bill will be the chosen date following the bill date, provided your notice of change of payment date is received and accepted by Mercury no less than 14 days prior to the next pending bill date. If your notice of change of payment date is received and accepted by Mercury less than 14 days prior to the next pending bill date, your next bill will be payable by the standard payment date (i.e. 18 days after the date of the invoice) and your chosen payment date will take effect the following month. If in any month the date chosen falls on a Saturday, Sunday, or public holiday, the bill will be payable by the next working day.

Customers may change their chosen payment date by contacting us to make the request. Any requested change will apply to the next bill issued after the request has been processed.

Depending on the billing cycle and the payment date chosen, participation in this option may from time-to-time result in invoices covering consecutive periods being payable in the same month.

### 3. GENERAL

Mercury may, for any reason, withdraw this option from any customer by written notice, following which all subsequent invoices shall be payable by the standard payment date (i.e., 18 days after the date of the bill).

We may vary, suspend, modify these Terms, or cancel the Fixed Due Date benefit in its entirety at any time. Any changes will be made in accordance with the Change and Notice provisions in our General Terms and Conditions.

If there is any inconsistency between these Terms and any other terms, these Terms will prevail, but only to the extent required to resolve that inconsistency.

Mercury's **General Terms** apply.

These Terms and Conditions are governed by New Zealand law.