

Bills and Payments



EASY WAYS TO PAY

At Mercury Energy we offer a range of convenient ways to pay your Mercury Energy account.

10% = Prompt Payment Discount** **1%** = EasyPay Discount*

DIRECT DEBIT

10% **1%**

To set up a Direct Debit, all you need to do is fill in a Direct Debit authority form and we'll automatically deduct your monthly balance from your bank account. You'll receive a statement approximately 21 days before each payment is made, so you have plenty of time to check or query your bill. To set up direct debit, please call us on **0800 10 18 10** or see mercury.co.nz.

Please note: It takes approximately 21 days from the day we receive your form to set up direct debit as your payment option so you'll need to pay any bill you receive during that time using an alternative method.

TELEPHONE BANKING

10% **1%**

If you use telephone banking services you can add Mercury Energy to your payee options, then just transfer the amount due when the bill arrives each month.

INTERNET BANKING

10% **1%**

If you use Online Banking services you can add Mercury Energy to your payee options. When you receive your monthly account, simply go online and transfer the amount due from your bank account.

Name of Bank: ASB Bank
Branch: Corporate Banking
Name of Account: Mercury Energy
Account Details: 12-3013-0893681-00
Particulars: Please include your first two initials and your surname e.g. JT Smith
Reference: Your Mercury Energy Account Number

AUTOMATIC PAYMENT

10% **1%**

With this option, you authorise your bank to make an Automatic Payment at regular intervals into your Mercury Energy account (you decide the amount of the payment and the intervals between payments).

CREDIT CARD

10%

By registering your credit card details with us, we'll automatically deduct your monthly balance from your American Express, Visa, Mastercard or Diners Club credit card account. This option also keeps your bank fees down and earns you points on any credit card loyalty programme you may belong to. To set up credit card payments, call us on **0800 10 18 10** or go to mercury.co.nz.



CHEQUE

10%

If you prefer you can simply write out a cheque each month and mail it back to us in the reusable, reply-paid envelope.

IN PERSON

10%

You can pay your Mercury Energy account over the counter at any New Zealand Post Shop.

** If bill paid in full by the due date.

* The 1% EasyPay discount for electronic payment (where the bill is paid in full by the discount expiry date, excluding payments by credit card or eftpos) will be calculated on the total current charges of the relevant bill, and will appear as a credit on the next bill. 1% EasyPay discount applies to all residential customers other than those on a prepay product.