

Electricity and Gas Supply Agreement for Residential Customers



Mercury Energy
Mighty River Power Limited

NEW RESIDENTIAL CUSTOMER

Please complete and sign this form, then send it to Mercury Energy together with a recent electricity and gas bill (or a photocopy of both sides).

PERSONAL DETAILS

Miss/Mrs/Mr/Ms/	First name	Last name	
Date of birth	/ /	Male <input type="checkbox"/>	Female <input type="checkbox"/>
How would you like your name to appear on the bill?			
Please name anyone else to whom you authorise us to disclose your account information (e.g. flatmate, partner):			
Have you held an account with Mercury Energy before?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
Do you have a regular income?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
Main source of income:	Full time employment <input type="checkbox"/>	Part time employment <input type="checkbox"/>	Own business <input type="checkbox"/>
	Beneficiary <input type="checkbox"/>	Superannuitant <input type="checkbox"/>	Investments <input type="checkbox"/>
What is your occupation?		Who is your employer?	
Preferred payment method: Direct Debit <input type="checkbox"/>			
Credit Card <input type="checkbox"/>			
Automatic Payment <input type="checkbox"/>			
Telephone Transfer <input type="checkbox"/>			
Cheque <input type="checkbox"/>			
Internet Banking <input type="checkbox"/>			

ADDRESS TO BE SUPPLIED WITH ELECTRICITY AND/OR GAS (AS IT APPEARS ON A CURRENT ENERGY BILL)

Unit/Apartment number	Street number	Street name	
Suburb	City /Town		Postal code
Who is your current supplier?	Electricity	Gas	
Electricity ICP number (as it appears on a current electricity bill)		Gas ICP number (as it appears on a current gas bill)	
Electricity account number (as it appears on a current electricity bill)		Gas account number (as it appears on a current gas bill)	

HOW CAN WE CONTACT YOU?

Phone numbers	Home ()	Work ()	Mobile ()
	Fax ()	Email address	

DO YOU OWN THE PREMISES TO BE SUPPLIED WITH ELECTRICITY AND/OR GAS?

Yes No If no, what are the name and contact details of your landlord or property manager/rental agency?

Miss/Mrs/Mr/Ms/	First name	Last name	
Rental agency			
Phone numbers	Home ()	Work ()	Mobile ()

IDENTIFICATION DETAILS

Please provide us with details from one of the following forms of ID. ID type (please tick) Driver's Licence Passport Community Services Card

ID number	Expiry date / /20		
Name and details of a relative or friend not living with you and resident in New Zealand:			
Miss/Mrs/Mr/Ms/	First name	Last name	
Phone numbers	Home ()	Work ()	Mobile ()

METER READING INFORMATION

Where is your electricity meter located on your property?

Where is your gas meter located on your property?

For meters located inside the home, is a key available for our reader's access? Yes No If you have a security alarm, alternative arrangements need to be made to read your meter.

Do you have a dog? Yes No If yes, what breed is it? What is its name?

Should we be aware of anything else about your dog?

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WHERE WOULD YOU LIKE THE INVOICES SENT?

Premise address: Yes No If no, please give details of mailing address.

Street address or PO Box

Suburb

City/Town

Postal code

TERMS AND CONDITIONS

1. I agree that any electricity and gas supplied to me by Mercury Energy is supplied on Mercury Energy's Residential Standard Electricity Terms and Conditions* and Mercury Energy's Residential Standard Gas Terms and Conditions* in force from time to time and that a copy of these Terms and Conditions will be made available if requested.
2. I confirm that the information I have provided Mercury Energy is correct and certify that I am authorised to initiate the transfer to Mercury Energy. I understand that Mercury Energy is under no obligation to accept any person as a customer.
3. I authorise my current electricity and gas supplier and distributor to disclose to Mercury Energy any metering, payment history, billing and usage information relating to me (including but not limited to in respect of the above premises) and to cease supplying and delivering me gas and electricity.
4. I appoint Mercury Energy to act as my agent in respect to all matters relating to the supply and delivery of electricity and gas to my premises. This includes finalisation of my account with my current electricity and gas supplier on the basis of meter readings that may be estimated. Should Mercury Energy's attempt to complete the switch from my current supplier fail for any reason, Mercury Energy has the right to cancel the switch request.
5. I authorise Mercury Energy to disclose relevant information enabling me to be identified to a credit checking agency for the purpose of Mercury Energy obtaining a credit check about me and/or authorise Mercury Energy and/or its credit checking agency to contact any referees nominated by me.
6. I understand that my personal information will be held by Mercury Energy (a trading division of Mighty River Power Limited) for the purpose of supplying me with electricity and gas and associated services. From time to time my contact details may be used by Mercury Energy to provide me with offers and information from Mercury Energy and other approved agencies. By ticking the box I will not receive these offers and information.
7. I understand that I have the right to access and correct my personal information held by Mercury Energy.

*For a copy of our Mercury Energy Residential Standard Electricity and Gas Terms and Conditions please call 0800 10 18 10 or visit www.mercury.co.nz.

CUSTOMER SIGNATURES

By signing this supply agreement, you acknowledge that you have read and agree to the terms and conditions above.

Electricity account holder's signature

Date

Gas account holder's signature (if different from above)

Date

Gas account holder's name

INTERNAL USE ONLY Sales Rep

Switch No.

Campaign code